Tips for using
International Day Pass abroad

FTC ®

International travel tips

Use your domestic plan when you travel in over 100 countries for $10 a day. Add International Day Pass[1] to your Mobile Share® or Unlimited Plan before you go, then follow these tips to help manage costs and make the most of your travels.

How it works:

While abroad, if you make or accept a call, listen to a voicemail, send a text, or use data, you will be automatically charged $10 per calendar day access to your domestic plan. During that period you can:

- Use your domestic plan data to email, post on social media, and your way in unfamiliar places, convert currency, translate languages and more.
- Make unlimited calls back to the U.S., within the country where you are traveling and to other countries included in International Day Pass.
- Send unlimited texts to the world.

How to help manage costs:

- If you are outside of the calendar day access period and you don't want to use your phone, turn off data roaming to avoid being charged $10 accidentally.
- Save data by connecting to Wi-Fi, especially if you download, or send and receive large files.

How to call, text and use data internationally:

- To call or send a message back to the U.S., dial: + (1) (10-digit number)
- To call or send a message to another country, dial + (country code) (local phone number)
- To use cellular data, turn on **Cellular Data Roaming** in your device **Settings**
- To call using Wi-Fi Calling, The "+" sign typically appears if you press and hold the "0" key on your dial pad.
- Customers do not need to remove International Day Pass when they return to the U.S.
    - International Day Pass only charges a daily fee when the customer uses their device in an included country.
    - The next time they travel abroad, International Day Pass is already on their device.
    - Once provisioned, the calendar day access begins the moment a device connects to a roaming network while in an International Day Pass country, and ends at midnight.
    - **Note:** Cruise ships are **not** eligible.

International Day Pass
Frequently Asked Questions

FTC®

When traveling in International Day Pass countries, should I turn Wi-Fi Calling off in my device settings?

You should consider turning Wi-Fi Calling off when traveling in International Day Pass countries due to how long distance calling charges are applied. Once a $10 daily fee is triggered, International Day Pass provides unlimited calling back to the U.S. and within and between International Day Pass countries at no additional charge as well as unlimited texting to the world. With Wi-Fi Calling, there's no additional charge for your calls back to the U.S., but calls to all other countries, including the one you're in, will be billed based on your domestic calling plan or international long distance package, if applicable. For additional information on Wi-Fi Calling, contact your local FTC store.

Do I have to opt-in daily to use International Day Pass once I add it to my device?

No. You'll start a calendar day session only if you use the cellular network by making or receiving a phone call, sending a text, or using data. If you stop using your device before your calendar day session ends, you won't be charged again. If you continue to use your device, you'll be charged another daily fee for another calendar day session.

How will I be charged if I travel to a country that's not included in International Day Pass?

If you have International Day Pass, but go to a country that isn't included, pay-per-use rates will apply, unless an International travel package available for that country, such as FTC Passport, is added to that device.

How will I be charged if I add both International Day Pass and FTC Passport to my device?

You'll be charged $10/day when you use your phone in a country included in International Day Pass. Passport rates and allowances will only apply in Passport countries that are not included in International Day Pass.

Do I need to remove International Day Pass when I return home to the U.S.?

No, you don't need to remove International Day Pass when you return to the U.S. International Day Pass only charges a daily fee when you use your device in an included country. And when you travel abroad in the future, International Day Pass is already on your device, so you're all set for your next international trip.

What do I do if I have a service issue when I'm traveling abroad?

Most international services issues can be solved by doing one of the following: 1) Turn your phone off for one minute and then back on, 2) Detach your phone battery and then reinsert it, or 3) Set your phone's frequency band to automatic. If the issue persists, contact your local FTC store.

What is International Day Pass?

With International Day Pass, you can use your FTC Mobile Share or Unlimited Plan while traveling abroad in more than 100 countries for a low daily fee. Instead of being charged per minute, message or MB, you'll be charged $10/day per device, only for each calendar day session you use your device in any of the 100+ countries where International Day Pass is available. You'll get unlimited talk within and between International Day Pass countries, and back to the U.S., unlimited text, and use of the data plan that you use at home. Since charges won't be incurred until you use your phone abroad, you should add International Day Pass to each device prior to traveling abroad.

Which countries are included in International Day Pass?

International Day Pass is available in more than 100 countries in Europe, Asia, Central and South America, and the Caribbean.

International Day Pass
Frequently Asked Questions

When am I charged for International Day Pass?

When you land in a country included in International Day Pass and turn on your device, you'll be sent a text message reminding you how International Day Pass works. You are charged the $10 daily fee and your calendar day access to International Day Pass begins the time you make or receive a phone call, send a text or use data. You won't be charged another daily fee until that calendar day ends at midnight and you trigger a new day session by using your device in an included country.

How will I be charged if I travel to multiple countries included in International Day Pass?

You will only be charged one daily fee per calendar day access for International Day Pass, even if you travel to multiple included countries.

What countries can I call with International Day Pass while traveling abroad?

If you're in an International Day Pass country, you can call within

or between International Day Pass countries, and call back to the U.S. for no additional charge. Calls to countries not included in International Day Pass will incur International Long Distance charges. Per-minute pay-per-use rates will apply, unless an International Long Distance package is added to the device placing the call.

Once I've triggered a daily fee charge, what do I need to do if I don't want to be charged another daily fee during my trip?

If you don't want to be charged another daily fee, stop using your device before your calendar day expires at midnight. We recommend that you turn off Cellular Data Roaming in your device Settings to avoid accidentally triggering a daily fee due to background data usage. To prevent your device from registering on a cellular network and incurring any daily fees, place your device in Airplane Mode. Note that when in Airplane Mode, a device cannot send or receive data, text messages, or calls using the cellular network.