

Lifeline

If you are a low-income consumer and need help paying for voice, broadband or wireless service, you may be eligible to participate in the Lifeline program.

Lifeline is a non-transferable, federal benefit that makes monthly voice, broadband or wireless service more affordable. The program is limited to one discount per household. Eligible households may apply the monthly Lifeline discount to either landline voice, landline broadband or wireless voice service. Lifeline customers also have the option to apply the discount to a service bundle, such as home voice and home internet. The Lifeline voice service also includes toll blocking to qualifying customers without charge. For each month that the customer qualifies, the discount provided under the company's Lifeline service for landline voice service is \$12.75 per month, the discount for landline broadband service is \$9.25 per month and the discount for wireless voice is \$9.25 per month.

You may qualify to receive Lifeline if your household income is at or below 135% of the Federal poverty guidelines or if you, or a dependent, receive any of the following benefits:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income
- Federal Public Housing Assistance (Section 8)
- Veterans and Survivors Pension Benefit

Lifeline assistance is limited to one per household and available on one service only per household, whether landline voice, landline broadband or wireless voice.

For program enrollment, FTC customers may visit any FTC Store to present a photo ID and proof of eligibility.