To report immediate closed captioning concerns while watching a program, call a Technical Support Representative at:

803-905-4599, or fax to 803-469-0452.

For written complaints on captioning troubles (specify date, time, channel, description of problem), send written complaints to: Lisa Coward, Customer Operations Manager, FTC DSI, P.O. Box 588, Kingstree, SC 29556, or fax to 843-382-5700 or email to lisa_coward@ftc.org.