

# Delivering amazing Wi-Fi coverage, with support for hard-wired connectivity

# Get the Wi-Fi experience you deserve

Fast, reliable home Wi-Fi—it's what we all want, especially with the popularity of bandwidth-hungry applications like streaming HD video. But in today's increasingly complicated smart homes, speed and coverage are just the beginning. If you want the best experience for all your online activities, you need more simplicity and more control at your fingertips.

Why shouldn't your home Wi-Fi offer all this and more?

#### GigaSpire:

### Taking Wi-Fi performance and control to another level

The GigaSpire is a next-generation smart home system. Leveraging the latest advancements in Wi-Fi technology, including the 802.11ax Wi-Fi standard (also known as "Wi-Fi 6"), it combines blazing-fast speeds with whole-home coverage to give you an unrivaled online experience. Whether you're streaming HD video on multiple devices simultaneously, uploading a big presentation for work or gaming online with friends, the GigaSpire has got you covered.



## Blazing speeds and whole-home coverage

With Gigabit Wi-Fi speeds, the GigaSpire provides more than enough bandwidth for everyone in your household. And no matter how many devices are connected at the same time, everyone enjoys the same outstanding Wi-Fi performance. Based on Wi-Fi 6, the GigaSpire provides longer range and higher efficiency, and it is less affected by interference from other nearby Wi-Fi gateways.

The GigaSpire also has four Gigabit Ethernet ports, so you can connect a variety of wired multimedia devices for rapid data sharing across your network.

#### The latest technology, the best performance

Not all Wi-Fi is created equal. The GigaSpire provides the best Wi-Fi available and adds exciting new features to help you manage your smart home with ease.

#### Wi-Fi 6

The most advanced Wi-Fi standard yet, Wi-Fi 6 is faster and optimized for performance in today's busy smarthome environments.

#### Dual-band support

Dual-band support means that the GigaSpire lets you take advantage of all the capabilities of Wi-Fi 6 (802.11ax) using both the 2.4 GHz and 5 GHz bands. With 4x4 speeds at 5 GHz and 2x2 speeds at 2.4 GHz, GigaSpire is a powerful dual-band Wi-Fi system.

#### The FTC WiFi App

The ultimate Wi-Fi deserves the ultimate app. Take control of your home network with the FTC WiFi app. Utilize the app to view connected devices on your network, set basic parental controls, set up a guest network, or adjust your SSID and password.



#### Why the GigaSpire?

- seamless, hassle-free connectivity for all your connected devices
- enhanced Wi-Fi quality in your home
- state-of-the-art modem with the latest technology

### Remote management when you need it

If you need additional help with any technical issues, we've got you covered with sophisticated remote monitoring and diagnostics that help us identify and resolve any problems you may be experiencing quickly — and, in most cases, without having to send a technician to your home.

Our experienced customer-support team can see which of your devices are connected and which ones are having issues, and its members can help you troubleshoot and solve the problem quickly. In fact, we can perform a wide range of diagnostics to make sure you're getting the best possible service. Among the things we can look into remotely:

**Uptime of your GigaSpire** — Is your system functioning correctly and powered on consistently?

**Interference on Wi-Fi channels** — We can make sure other devices aren't interfering with your Wi-Fi signal.

**Internet errors** — If your GigaSpire signal or your internet connection is not strong or is malfunctioning, we can investigate recent and current errors.

**Connected devices** — We can make sure your devices are connected to the internet and are receiving a strong Wi-Fi signal.

**Password and setting changes** — You can use the FTC WiFi app, or if you need assistance, we can help you by changing your Wi-Fi password or wireless settings.

