

# Quick Start Guide:

## Setting up Your Wi-Fi and App



- 1 Download the FTC WiFi App. You can search either the Apple App Store or Google Play Store for “FTC WiFi,” then install it on your mobile device.



- 2 Select “Sign Up” toward the bottom of the screen.

Welcome to  
**FTC WiFi**

Log In

Everything you need to secure and control your home network and connected devices.

Email  
tanyawilliams@email.com

Password  
.....

Location  
USA

Log In

[Forgot Password](#)

Don't have an account? [Sign Up](#)

### Getting started with the app

The app allows you to manage your home or small-business Wi-Fi network. You can self-install and be managing your home or business network within a few minutes. Download the app and start managing your network today!

#### Next:

Refer to the **FTC WiFi Consumer Product Guide** for details on how to use specific features.

### Need help?

Contact support: Visit [ftc.net](https://ftc.net) or call 888-218-5050.

- 3 Enter your personal information. The password you enter here will be used to access the app.

#### Note:

Please wait at least 10 minutes after your GigaSpire has been “turned up” before attempting step 4.

FTC WiFi

Sign Up

First Name  
Tanya

Last Name  
Williams

Email  
tanyawilliams@email.com

Password  
.....

Location  
USA

☒ I accept the [terms & conditions](#) & [privacy policy](#)

Sign Up

- 4 If your system is plugged in and connected, select “Yes” to continue.

Otherwise select “Not Sure?” at the bottom of the screen and skip to steps 4a-4e on the next page to get things connected.

9:41

Step 1 of 2

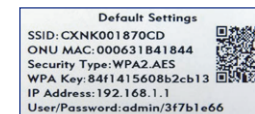
**Scan Device**

Plug in your new device and scan the QR code to continue

Issues Scanning?

Router Wiring Setup

- 5 Tap the QR code that appears within the app. (You will be asked to allow the app to access your camera.) Point your camera at the QR Code found on the bottom of your GigaSpire, or on the sticker that came in your box (example below). Select OK. After you select “Submit,” you may be asked to enter your account number.



- 6 **Note:** If your system is already operating with Wi-Fi, tap the “Click here to skip” text.

Otherwise, complete these steps to set up your Wi-Fi.

Name your network and create a password.

- The Router Name will be used throughout the app.
- The Network Name (SSID) is what you will use as your wireless connection name.
- Select a password for your wireless network. If you do not want to change it on all the devices in your home, use your existing wireless SSID and password from your current router.

9:41

Step 2 of 2

**Setup Wi-Fi**

**Replacing Router**  
If you are replacing a router, make sure to use the same Network Name and Password

Network Name (SSID)  
Home Wi-Fi

Password  
.....

Security Type  
WPA2-Personal

Place (Optional)

Where is this equipment located in your home

Done

Step 2 of 2

**Setup Wi-Fi**

**Replacing Router**  
If you are replacing a router, make sure to use the same Network Name and Password

Network Name (SSID)  
Home Wi-Fi

Password  
.....

Security Type  
WPA2-Personal

Place (Optional)

Device Setup Complete

Okay

**Click “Submit,”  
and you’re  
all done!**